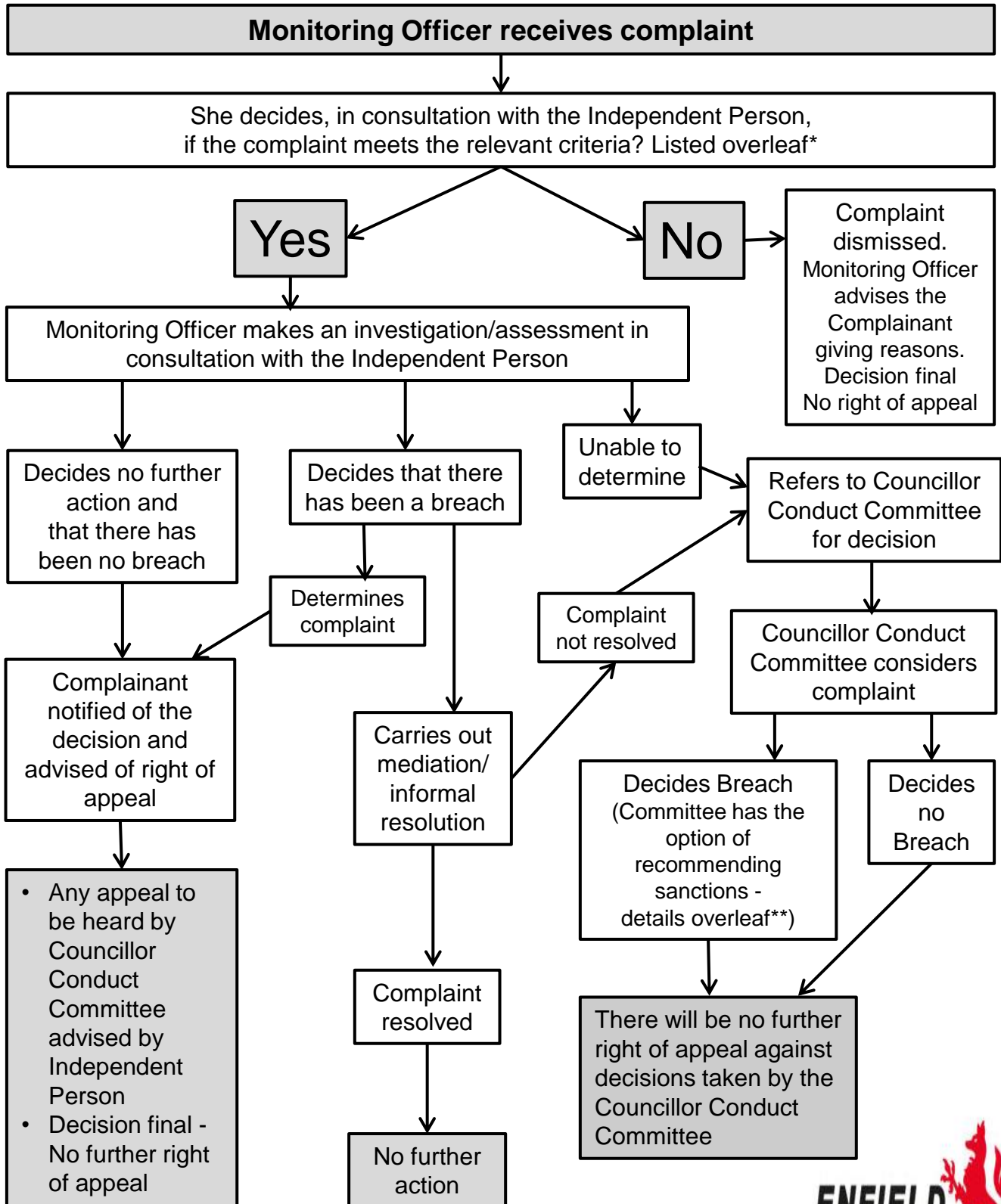


# London Borough of Enfield Councillor Complaints Procedure



\*Complaints will not be accepted where:

- They are considered to be malicious, vexatious or frivolous.
- The subject matter has already been considered by the Council - except where new evidence has become available which could not previously have been produced.
- It would be more appropriate for the complaint to be dealt with by a court or under another complaints or arbitration procedure.
- One of the parties had registered their intention to take legal action on all or some of the matters complained about.
- Legal action was under way.
- Some or all of the matters complained about have been resolved through litigation.
- The complaint is being/has been dealt with by another independent complaints process.
- The complainants seek to overturn decisions made by the Council.

\*\*In the event of a finding of a breach of the Code, the Committee will have the option of recommending a sanction against the member concerned. This can include:

- Reporting the findings to full Council.
- Recommending to the relevant Group Leader that the councillor be removed from relevant meetings of the Authority of which they are a member.
- Recommending to the Leader of the Council that the member be removed from the Cabinet or from particular portfolio responsibilities.
- Withdrawing facilities provided to the member by the Council – such as computer access and/or e mail or internet access.
- Excluding the member from the Council's offices or other premises for a defined period of time – with the exception of meeting rooms as necessary for the purpose of attending meetings of the Authority of which they are a member.
- Publishing the findings in the local media.